"Webhorse" - A new PC-Horse concept for consultants and helpdesks using PC-Horse Software

Please note: Webhorse functionality is first available in version 3.25 downloaded and installed from our server after March 10, 2020. The feature consists of

a) A webpage informing your customers about the what you offer
b) A webpage entry screen for your customers and clients requesting nutritional and feeding advice. The webpage can also be used by your employees using a mobile phone or an ipad as registration tools during customer visits.
c) A PC-Horse server that collects and stores horses delivered to your account through the webpage entry screen
d) A Consultant/Helpdesk module in PC-Horse allowing you to download stored horses from the server when convenient. The horses are received ready for use in your PC-Horse program. You will work with your client's horses to produce rations, make nutrition reports, and send results back to your customers for instance via email.
e) Horses you receive can be stored in your ordinary PC-Horse environment for future use.

1] A Webpage explaining the tool on your homepage (temporary, to be edited)

We provide a temporary information page as a start. Your company will host this page, and the page can be edited according to your design standards. The vital information is the link provided by us to your company's unique Webhorse entry form.

Your link to the test webpage (above) is:

http://pchorse.se/index.php/en/91-webhorse/5643-webhorse?tmpl=component

This page contains a link forwarding your customers to the data entry form.

2] The webhorse data entry form

In the grey field on the top we have added an information field to your customers.
You will formulate your message here.

The webpage collects
- contact information for the horse owner
- horse information.
- report file(s) in PDF or XML format with analysis of the major roughage fed (hay, haylage).
- a horse image file, for instance to judge general body condition and other characteristics.
- a "user message" where the owner conveys verbal information about the horse.
- information about pasture quality and grazing hours to aid in formulating your advice

Name

Name :
e-mail :
Phone :

your logo ®

Horse information

Name
Gender: Female, Gelding
Date of birth 07/02/2015
Breed Trait du Nord

Horse details

Expected weight for breed:
Actual weight (optional), kg:
Horse category: Maintenance
Active horse?: ☐
Condition: Thin
Training level:
Date of mating:
Foaling date:
Roughage: Hay
Previous disease history: Laminitis: ☐ Colic: ☐ Cushings disease: ☐ Feed allergy: ☐

User message:

Upload files (optional: feed analyses and horse image

Feed analysis in PDF format (report) : Välj fil Ingen fil har valts
Feed analysis in XML format (data): Välj fil Ingen fil har valts
Horse image (JPG or PNG file format): Välj fil Ingen fil har valts

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Create horse

Your link to this page is: https://sleipner.pc-horse.com/feedcompany/create_horse/63/

3] Submitted horses on our server

Submitted horses are stored on the PC-Horse server, ready for download to your PC-Horse program when convenient. A subscribing consultant or feed company can only download horses originating from their own webpage.

Horses can be downloaded and examined several times. The server will therefore function as a security backup for your horses.

4] Web horses in the PC-Horse program

PC-Horse users subscribing to the Webhorse service will get a dedicated button that starts the Webhorse window. Here, you will download your horses from the PC-Horse server by one click.

When new horses are waiting, a "warning"-version of the WebHorse icon shows:
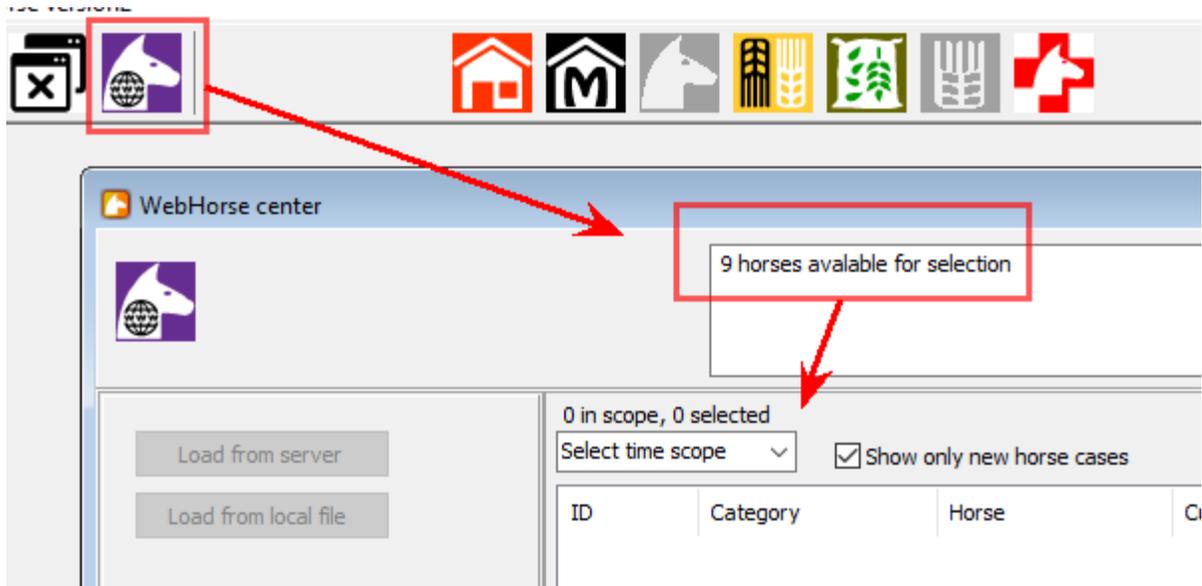
Selection mechanisms are in place to hide horses already handled, and to show horses submitted at different time intervals. For instance, horses submitted by customers "To day".

Alternatively, all horses on the server:

5] Selection of horses for transfer to the main PC-Horse program

As a PC-Horse user you will select horses that you wish to work with one by one, or in groups of similar horse, for instance trained or young growing horses. Your progress is logged in the upper information window:
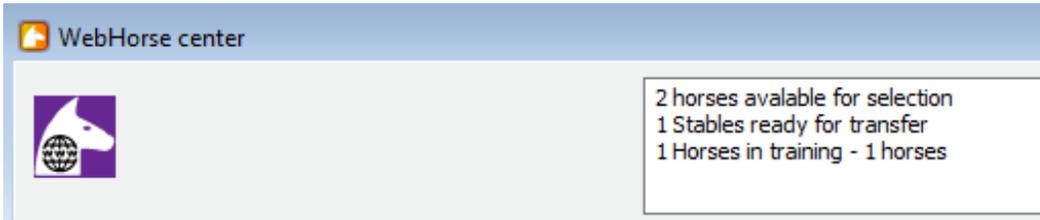
A

First, select the horses you will handle. You may select several consecutive horses or select per horse category (training) or per horse owner (customer).
Use normal windows selection buttons (with the Shift + Click or Ctrl + Click keys).

For example, per customer:

The selected horses are first collected in a "Webstable", which is a temporary container.

The Webstable has its own icon to distinguish it from standard stables in the PC-Horse program.
PC-Horse creates a unique, default Webstable name. You may change this name in the edit control.

If you have many horses pending, you can make several transport stables at the same time. For example, based on horse category. This will allow you to load groups of similar horses with a pre-formulated selection of feeds that you have prepared in the Quick feed lists system in PC-Horse.

If, for instance, you have a predefined quick feed list for pregnant mares, you will select this for the pregnant mares you have collected from the quick feeds control. This window is only visible when you have made quick feed lists in the Tools screen of PC-Horse.

B

When you have picked the horses you wish to make rations for, and stored them in Webstables with different names (PC-Horse does this automatically for you), it is time to move them to the ordinary PC-Horse work area. Click the "Transfer" stables button.

You may now close the Webhorse window.

6] Working with web horses in the main PC-Horse program

A

Horses collected through the Webhorse service are ordinary horses that can be moved between stables, copied or deleted. Similarly, you may export, delete or rename a Webstable.
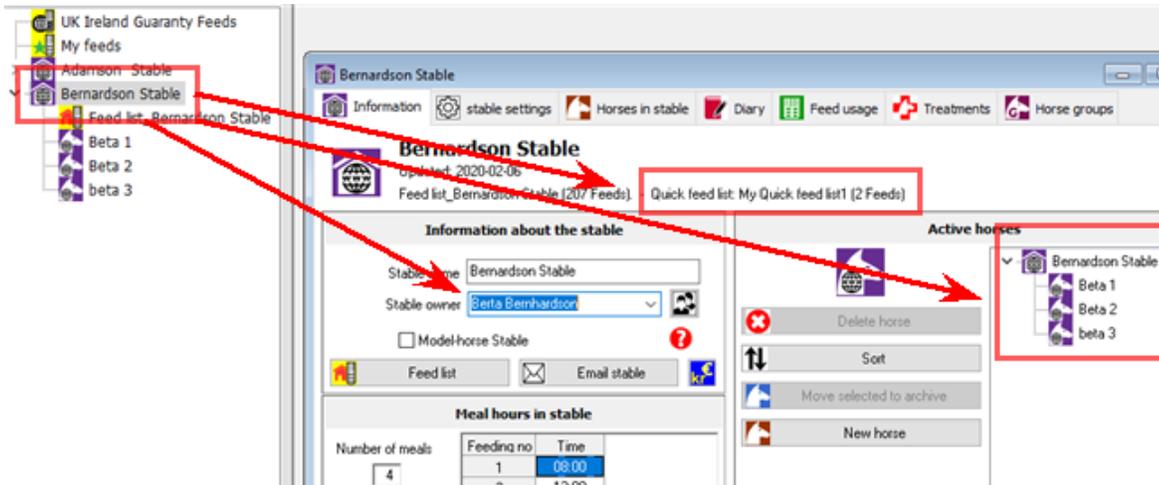
B

The horse form shows some new, useful help buttons for Webhorses:
- show an attached PDF file (for instance containing a feed analysis).
- create a pc-horse feed from an attached xml-file containing the roughage analysis.
- create a new feed for the horse
The first thing you will look at is the horse's Diary, with information from the horse owner.

The feed analysis (PDF and XML-files will be shown to give the PC-Horse consultant important information about the feeds.

C

Click the "Show report file" button (if visible) to show an attached PDF file. You can also print the report.

D

The customer name and contact data are transferred to the customer database in PC-Horse and to the horse. You can retrieve the information from the search function in the customer base.

7] Some recommendations

When you have finished working with a web horse, and sent you report to the owner, you can delete the horse, or move it to a permanent stable with a descriptive name, where you may also archive it.

We recommend that you empty the transport stables (Webstables) and delete them, to reduce the clutter that will develop if you keep them permanently.
You may also rightclick the Webstable icon and transfer the Webstable into an ordinary stable.

Remember: You can always reload your client's horses from the PC-Horse server within a time scope of about 6-12 months. To be able to see all horses belonging to your organization on the PC-Horse server you must uncheck the box "Show only new horse cases".
When a horse is handled, the name of the consultant will show in the table (Handled by).

Close the Webhorse window when you are ready.

8] Your first go at the "Webhorse" concept

You need the newest version of PC-Horse (3.25). Download from our webpage www.pc-horse.com
When we have added the Webhorse feature to your license, a Webhorse button will show on top of the main PC-Horse screen.

Make yourself familiar with the Webhorse window. Define a quick feed list with typically 3-5 feeds, see
https://www.pchorse.se/index.php/en/3manual/3profeatures/3quickfeedlist
 if you have not done so already in your normal PC-Horse.

Then you are ready for entering your own horses or simulating your customers horses. You can also enter some typical feeds you are expected to receive or ask some of your colleagues/friends to make some test horses for you.

Start PC-Horse, download your Webhorses again, and work with them in the program!

9] Support will be given. Feedback is essential!

Please contact us if things do not work according to your wishes. It is early days, and we are continuously fixing problems encountered by our experienced users.
Contact us by email at knut.hove@outlook.com

Best wishes from the PC-Horse team!